

**Escalation Matrix for Customer Grievance of UBS Securities India Private Limited (SEBI
Registration Number: INZ000259830**

Details of	Contact Person	Address	Contact No.	Email Id
Customer care	Parameshwaran Shivaramakrishnan	2/F, 3 North Avenue, Maker Maxity, Bandra Kurla Complex, Bandra East, Mumbai – 400051	+91-22- 61556000	igindia@ubs.com
Head of Customer Care	Not Applicable			
Compliance Officer	Parameshwaran Shivaramakrishnan	2/F, 3 North Avenue, Maker Maxity, Bandra Kurla Complex, Bandra East, Mumbai – 400051	+91-22- 61556151	parameshwaran.s@ubs.com
Chief Operating Officer	Anubhav Agarwal	2/F, 3 North Avenue, Maker Maxity, Bandra Kurla Complex, Bandra East, Mumbai – 400051	+91-22- 61556155	anubhav.agarwal@ubs.com

In absence of response/complaint not addressed to your satisfaction, you may lodge a complaint with SEBI at <https://scores.gov.in/scores/Welcome.html> or Exchange at <https://bsecrec.bseindia.com/ecomplaint/frmlInvestorHome.aspx>

Please quote your Service Ticket/Complaint Ref No. while raising your complaint at SEBI SCORES/Exchange portal.