

Configured in no time

How to activate the UBS Mobile Banking app

The Mobile Banking app has to be activated and configured before it can be used. Please note the following preconditions.

Upon first-time use, activation and configuration occur directly in the app. Alternatively, you can also complete this in e-banking under "Settings  → Mobile Banking → Mobile Banking app".

1. Select all accounts, custody accounts and portfolios that you would like to access with the Mobile Banking app. Only the selected accounts, custody accounts and portfolios will be displayed in the Mobile Banking app.

Accounts				
IBAN (account no.)	Client	Category	Ccy	Alias
CH08 0023 0230 9999 9991 L	F. Muster	PRIVATKONTO	CHF	CL19
CH56 0023 0230 9999 9992 R	F. Muster	HAUSHALT	CHF	CASA
CH94 0023 0230 9999 9994 G	F. Muster	ERSPARNISSE	CHF	994G

Custody accounts				
Custody account no.	Client	Category	Ccy	Alias
0230 00999999 S1	F. Muster	DEPOT	CHF	99S1

2. If necessary, change the aliases for the accounts, custody accounts and portfolios (also see "Using aliases" below).
3. Click "Save". The Mobile Banking app is now configured.

Using aliases

If you use only your password to log into the Mobile Banking app, the asset information displayed by the app should not give any indications of your name or your client relationship with UBS, for reasons of security. For this reason, an alias is used to identify accounts, custody accounts or portfolios when setting up the Mobile Banking app.

The alias proposed by the system can be changed if required. The following are not permitted:

- the name "UBS"
- your first or last name
- account, custody account or portfolio numbers

Preconditions

- You will need access to UBS e-banking
- Your domicile must be in one of the supported domicile countries
- The Mobile Banking app is available to you for smartphones with iOS and Android. In addition, Mobile Banking can also be used as a Web App via your Internet browser. See [Technical requirements](#)

Further information: ubs.com/de-mobile



For all your questions

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