



Get activated on the Access App

via an **Access Card**.

UBS Hong Kong Language Contact Help UBS Logins

E-Banking

Access app login

Login method
Access app

Contract number (Login ID)
88888888

Scan QR code

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via **ubs.com**
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Log in to Mobile Banking
App with contract 8888

If you tried to log in to a different
service, contact us.

UBS

The **Access App** is a login key with multiple uses for various digital functions that completes your digital banking experience.

Follow the steps below to activate your Access App via an Access Card.

1 Do you have the contract number and Access Card?

A contract number and an Access Card are required to proceed with the activation.

Before proceeding, have your contract number and Access Card ready.

If you do not have them, please call the helpline at Singapore: +65-6495 8333 or Hong Kong: +852-2971 7111.

2 Do you have the Access App installed on your mobile device?


You will need the Access App to proceed with the next steps.

a Yes

You may proceed to step 3.

b No

Install the Access App from your mobile device's app store.

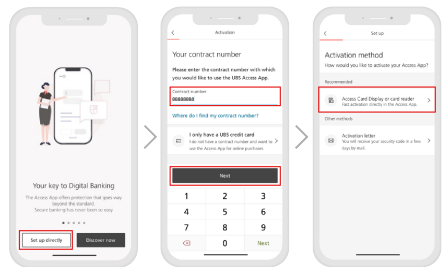


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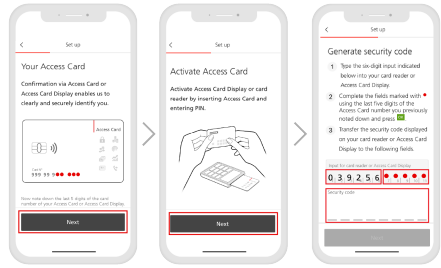
3 Access App activation.

These are the final steps to completing the activation.

1. Launch the Access App on your mobile device and select "Set up directly".
2. Key in your contract number, and select "Next".
3. Then, select "Access Card Display or card reader" under Activation Method.



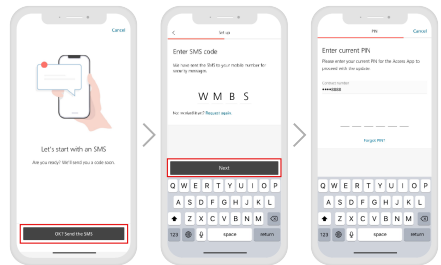
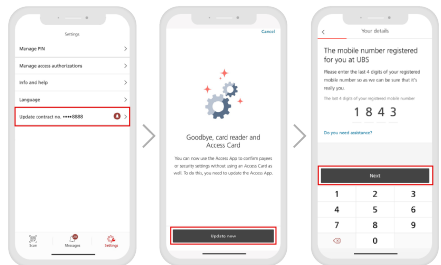
4. Note down the last five digits of your Access Card or Access Card Display. After, select "Next".
5. Insert the Access Card, enter the PIN to activate the Access Card Display or card reader, and select "Next".
6. Type the indicated 6-digit input, and the last 5 digit of your Access Card number, represented by . .
7. Once completed, click "Next" to generate the security code.
8. Transfer the security code displayed on the Access Card Display or card reader under "Security code".



4 Upgrade Access App security and enable biometric login.

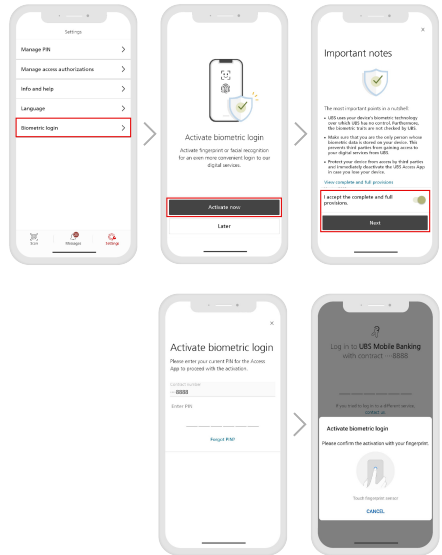
The Access App is now activated. For a secure and convenient login moving forward, upgrade the App's security and enable biometric login.

1. Launch the Access App. Select "Settings", followed by "Update your contract no.". Select "Update now".
2. Enter the last four digits of your registered mobile number.
3. Enter the last four digits of your registered mobile number.
4. Then, select "OK? Send the SMS". You will receive an SMS code.
5. Enter the SMS code and select "Next".
6. Enter your Access App PIN.



The security upgrade is completed. You may enable biometric login following these steps:

1. Go to "Settings" in the Access App. Then, select "Biometric login".
2. Choose a contract number, followed by "Activate now".
3. Review the notes. Acknowledge the complete provisions by toggling the button. Then, select "Next".
4. Enter the PIN you use to log in to your Access App.
5. Authenticate with biometrics to confirm the activation.

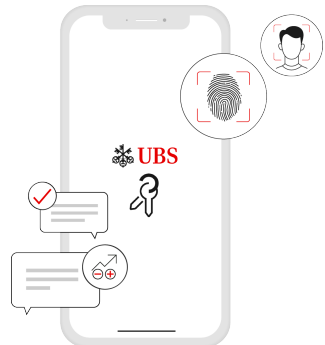


5 Your Access App is now ready to use.

Enable push notifications to learn the latest security-related events and confirmations first-hand.

If you need assistance, contact the UBS helpline.

Singapore: +65-6495 8333
Hong Kong: +852-2971 7111
Monday to Friday: 7am - 8pm;
Saturday: 9am - 5pm





> [Learn more about Access App activation.](#)

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Information is accurate as of 18 July 2022.

