



CIRCLE ONE
by UBS

Getting Started with Circles (FAQ)

What are Circles?

Circles is a new feature available on the Circle One by UBS app. A circle is a community group that clients can join based on topics of interest.

With Circles, you can now:

- Be part of exclusive communities to connect with like-minded peers
- Get direct access to our global network of experts
- Participate in live-events

How can I access Circles?

Circles can be accessed on the 'Circles' tab in the Circle One by UBS app.

If you are already on the Circle One app, no additional onboarding is required. Be sure to be on the latest version of the Circle One app to experience Circles.

If you are not yet on the Circle One app, you may [download the app here >](#)

Please reach out to your Client Advisor or the Digital Hotline below for any assistance.

How will I appear to others in a Circle?

Member profile visibility varies per Circle. The Next Opportunity Book Club is an anonymous Circle where only your initials would appear (e.g., JS for John Smith). It is not possible to change profile visibility for a Circle.

Find out more at

ubs.com/circleone

UBS Digital Banking Hotline

SG: +65-6495 8333 HK: +852-2971 7111

Monday – Friday: 7am - 8pm

Saturday 9am - 5pm (SGT/HKT)

Join Circle One



Available on the
App Store



GET IT ON
Google Play



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Can anyone create a new Circle?

No, all Circles must be owned and managed by UBS. It is not possible for anyone to create and run their own Circle.

What can I do in a discussion board?

Circle members can participate in discussions by commenting on an existing discussion thread, replying to a comment, or starting a new discussion thread. Please be mindful about the topics discussed and abide by the Rules of Engagement of the Circle.

Can discussion threads and comments be edited after posting?

All posts and comments made in a Circle are not editable by members. However, they can be removed by the Circle moderator if deemed inappropriate. You may contact the Circle Moderator within the Circle or email sec-circlessupport@ubs.com for assistance.

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